## **Andrew Otto**

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### Objective

To learn, teach, and grow by experiencing.

#### Education

The College of William and Mary, Williamsburg, VA 2001-2005

Bachelor of Science in Computer Science, with a minor in Mathematics

#### Relevant Courses

Software Engineering (as a project manager), Operating Systems, Networking, Web Programming, Database Systems, Simulation, Finite Automata, Systems Programming, Applied Statistics, Linear Algebra

#### Technologies

PHP, bash, Ruby, Python, C, Java, Puppet, Sphinx, Gearman, Scribe, Apache Hadoop (Pig, Oozie, etc.), Apache Kafka, memcached, MySQL, Linux (CentOS/RedHat,Ubuntu/Debian), HTML/CSS, git, svn, Scratch

### Experience

#### Analytics Systems Engineer, Wikimedia Foundation

April 2012 - present

- Designed, Puppetized and deployed full stack Analytics (Hadoop, Storm, Kafka) data services platform
- Created analysis batch job prototypes using Hadoop, Pig, Oozie, Hue and Hive
- Refactored site specific several Puppet manifests into reusable Puppet modules
- Took over maintenance of legacy UDP based webrequest logging service
- Created Debian packages for Python, Java and C libraries

Supported Data Analysts in their never ending search for knowledge

#### Lead Systems Administrator, CouchSurfing.com

December 2007 - February 2012

- Scaled site from 300K users and ~5 servers to 3M users and ~30 servers and 100M pageviews / month
- Coordinated a team of systems administrators
- Read and commented on thousands of developer code commits
- Re-architected monolithic database into a scalable sharded model
- Managed creation and addition of MySQL replication slaves using LVM snapshots
- Performed successful MySQL upgrades and master migrations with zero downtime
- Configured and optimized distributed Sphinx search indexes and instances
- Designed and built a large scale batch campaign email and internal messaging system using Gearman
- Coded custom database schema migration system
- Participated in code architecture design phase of project management
- Migrated image hosting to Amazon S3
- Implemented configuration management system using Puppet
- Configured and deployed HTTP load balancers, web, SMTP, and database servers
- Installed wiki for tech information and documented much of the backend configuration
- Created PHP/Ajax web interface for approving and deploying subversion code commits
- Wrote custom MySQL backup system to allow for point in time restores of all databases
- Modified custom email spool system so that it will scale to any number of (postfix)
  SMTP servers

#### Systems Administrator, Fave Media, Inc., Chicago, IL

September 2006 - November 2007

- Co-developed Ruby on Rails rewrite of Fave software, with focus on server setup and deployment
- Designed and implemented back-end application server (in OO Perl/MySQL) for interaction with Fave client application
- Developed several software tools for monitoring vital network services
- Constructed and administered in-office LAN, DNS, and firewall security policies
- Maintained 24/7 system operation, backups, and subversion repositories
- Set up and configured server hardware in-office and at collocation sites, including installation of third party software utilities
- Supervised office technology, including VoIP, purchasing, vendors, and internal support

Educated co-workers about HTML and Flash web design

#### Consultant, CGI Group Inc., Chicago, IL

September 2005 - September 2006

- Developed and customized software components for CGI's Advantage ERP Application
- Worked closely with clients while providing on-site support for extended engagements
- Installed, configured, and upgraded specific ERP applications and components
- Educated clients on XML, HTML, and Java for use in Enterprise environments

# Assistant Cluster Administrator, SciClone Computing Cluster, College of William and Mary

May 2003 - May 2005

- Designed and implemented (in Java and C using SNMP and kstat) extensive systems and network monitoring tools for a heterogeneous cluster of over 200 Sun Solaris nodes
- Administered cluster user accounts
- Installed and maintained scientific computing hardware and software
- Worked 20 hours per week while attending classes full time, worked full time during breaks

# Network Engineering Assistant, Information Technology, College of William and Mary

March 2002 - May 2003

- Responded to and resolved network trouble calls
- Diagramed (using Microsoft Visio) entire campus network topography
- Installed and upgraded network hardware
- Worked 20 hours per week while attending classes full time, worked full time during breaks

#### **Activities and Interests**

Classical guitar, modern physics, photography, bike polo, traveling, potlucks, making things, contra dancing.

## **Public Code Samples**

- GitHub Public Activity
- puppet-cdh4 v0.2
- puppet-cdh4 v0.1
- puppet-storm
- puppet-kafka v0.1
- puppet miscellaneous
- CouchSurfing PHP CSMail class (CouchSurfing)
- MySQL PHP Migrations (CouchSurfing)
- Flume UDP Source
- libcidr debianization
- libanon debianization
- python-jsonschema debianization
- log4j Scribe Appender debianization